Johnston Hall

The display for this space is the TV in the center of the room with an HDMI connection. Please connect your device before you turn the TV on.

Controlling the system with your Device

1. The connection to the TV is HDMI

The TV is controlled by the Samsung remote (normally located on the cart beside the podium

2. Connect the Avaya Camera (located on the mantel above the fireplace)

Locate the USB cable connection and connect it to your device.

MacBook: If your computer does not have the appropriate USB port you will need to use an adapter. Connecting the USB web camera into a hub or docking station will not work.

3. Select Avaya HC020 as the camera and microphone source

In your chosen video conferencing interface (Zoom, WebEx, or Teams) select Avaya HC020 as the camera and microphone source.

Note: The Avaya remote can be used to adjust the camera (left, right, zoom in, zoom out). If the camera does not respond to input from the remote

- Make sure the camera is on by looking for the blue light (this tiny light will be located beside the camera's lens)
- Press the "1" button on the remote
- Try the input again
- If the camera has reached its max zoom, it may not respond because no additional adjustments can be made

Microphone not working?

• Ensure the BOSE system is on.

Check the power switch beside the power cable on the lower left hand side of the speaker

• Ensure the microphone cable is connected

The microphone cable should be connected to mic 1 and the volume should be increased to the first notch (if needed turn the volume up slowly)

Remote students cannot be heard

Increase the volume on the TV by using the Samsung remote

Camera

Avaya HC020

Microphone

Avaya HC020

Connection

HDMI

Blended Classroom Technology Guide

- Change camera and audio settings
- Step-by-step software instructions
- Troubleshoot classroom technology

www.elon.edu/ClassTechGuide

Report an Issue

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